



Peter Hayes CEO
Spranto America Inc
140 Island Way #281
Clearwater, FL 33767

ELECTRONIC FILING

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Subject: EX PARTE MEETING: In the matter of the FCC's proposal to setup a centralized system for VRS access and use of the Spranto Platform by the Deaf and Hard of Hearing in the United States. Docket numbers 10-51, 03-123

Summary:

On April 24, 2013 Peter Hayes the CEO of Spranto America Inc met with staff at the FCC concerning the proposed plan to move forward with an FCC centralized access system for VRS as well as the capabilities of the current Spranto platform and its many advantages to the deaf and hard of hearing in the US. Peter Hayes started by giving a brief history of his past including his prior large-scale network deployments and his experience working in the VRS industry for over 5 years. Mr. Hayes then discussed the current issues with the VRS industry as well the many potential advantages of the FCC deploying a central access platform. These advantages including; having a fall back in the event of VRS provider failure, adding HIPAA encryption capability to the end user, the ability to have secure deaf to deaf call centers, real-time fraud detection, opening the VRS industry to more competition, having an interoperability standard for the industry, allowing new technologies to be utilized such as emerging codecs and t1.40 real time txt for use by non-ASL hard of hearing users, allowing access for non-deaf ASL users and emergency response entities to the VRS system, the ability for uses to create profiles which would allow for automatic call routing to a primary provider or direct point to point calling and how a centralized system would lead to a massive overall cost savings to the entire USF fund while providing a better service for the deaf and hard of hearing citizen. Mr. Hayes then demoed the Spranto client and its features by making video calls to several VRS providers as well as video calls to other parts of the world over the Internet via a cellular data connection. Peter Hayes than answered questions such as the potential ongoing price of a new platform and its possible initial costs. Other topics that were discussed included the opening of 10 digit numbers, IP relay and the use of ENUM by the iTRS.

Attending the meeting representing Spranto was only Peter Hayes the CEO. Also in attendance from the FCC:

Elizabeth Andrion, Acting Legal Advisor to Chairman Genachowski

Nicholas Degani, Legal Advisor to Commissioner Pai

Priscilla Argeris, Legal Advisor to Commissioner Rosenworcel

Rebekah Goodheart, Associate Bureau Chief, WCB

Kris Monteith, Chief, CGB

Jonathan Chambers, Chief, OSP

Karen Peltz Strauss, Deputy Chief, CGB

Nick Alexander, Special Counsel, OSP

Bob Aldrich, CGB

Please contact Peter Hayes at phayes@spranto.com with any questions or concerns.

Respectfully

Peter Hayes